

# Aluminium Downpipe Warranty



**CUSTOMER NAME** \_\_\_\_\_ **SITE ADDRESS** \_\_\_\_\_

**PHONE NO.** \_\_\_\_\_

**DATE** \_\_\_\_\_

You have chosen Aluminium Powder Coated downpipes. The terms and conditions of this warranty are detailed below. To ensure you gain maximum value from your investment over time, the minimum maintenance program specified below must be strictly adhered to:

- Washing of naturally unwashed areas every 6 months.
- Removal of debris from gutters every 6 months.
- Washing of any noticeable build-up of salty deposits and/or other contaminants are to be removed when identified.
- When considering overpainting consult with Vortique® to ensure correct procedures are undertaken.

**Colour Coating will not peel, crack or flake: 10 Years**  
**Aluminium will not perforate through corrosion: 50 Years**

Downpipes installed by: \_\_\_\_\_ Signature of installer: \_\_\_\_\_  
**And carries with a workmanship warranty for: 5 Years**

Please note this warranty is subject to the following terms and conditions.  
Vortique® must be given the opportunity for inspection on site prior to any remedial action being offered or taken.  
Damage or corrosion resulting from the following is not covered by this warranty:

- Damage sustained during handling, storage, processing or installation.
- Damage sustained after installation.
- Damage caused after the product has left our control.
- Failure to remove debris leading to the accumulation of moisture retaining matter in gutters and downpipes.

Our liability under this warranty shall in all cases be limited to replacing or repairing the defective product as specified above including labour.

Any repaired or replaced product will be covered by this warranty only for the unexpired portion of the warranty of the original product.

Vortique® will not under any circumstances be liable for consequential loss or damage.

All claims must be made promptly in writing and accompanied by the original warranty document.

This warranty does not in any way affect the rights of a consumer under the Consumer Guarantees Act.

**This warranty is issued by Vortique®.**

Signature: \_\_\_\_\_

Position: \_\_\_\_\_

Date: \_\_\_\_\_